

Online Services Cancellation Form

Complete all requested information and return this form to any HawaiiUSA branch, or mail it to:

HawaiiUSA Federal Credit Union
 Attn: Deposit Servicing
 1226 College Walk
 Honolulu, HI 96817

Please allow three (3) business days to process your request. If you have any questions, contact our Member Solution Center at (808) 534.4300 on Oahu or toll-free at (800) 379.1300.

Your Information	
Member Number:	
Member Name	
Home Phone Number:	
Mobile Phone Number:	
Email Address:	

Authorization

I hereby authorize HawaiiUSA FCU to cancel the following Digital Banking Service(s):

All Digital Banking Services (Online and Mobile Banking)

Terminating your use of Digital Banking will result in the cancellation of other Digital Banking extended services including Bill Pay, eStatements, Alerts, External Transfers, Mobile Deposit, etc. Any scheduled Bill Pay, Internal Transfers, and External Transfers will be cancelled. This does NOT remove access to Telephone Banking.

OR cancel specific Digital Banking services and/or Telephone Banking:

External Transfers

You will not be able to create/submit external transfers through your HawaiiUSA account. All pending/ recurring external transfers made within Digital Banking will be cancelled.

Account eStatements

After cancelling account eStatements, future account statements and tax forms will be sent via postal mail. You will not have access to your statements and tax forms through Digital Banking.

Mobile Check Deposit

Your account will no longer have mobile/online check deposit access.

Bill Pay

You will not be able to access Bill Pay or submit Bill Pay payments through your HawaiiUSA account. All pending/ recurring Bill Pay made within Digital Banking will be cancelled.

Telephone Banking

Your PIN for telephone banking will be removed. You will need to register a new PIN to reactivate this service.

Please be sure to review your Digital Banking account before submitting this form. Once your Digital Banking services are removed, you will need to fill out the Reactivation Request form to re-enable these services.

Signature: _____

Date: _____

CREDIT UNION USE ONLY

Accepted By: _____

Date: _____

Processed By: _____

Date: _____