

Re: Acknowledgement Business Debit Card Error Notification

Dear Member:

This letter is to inform you that we did receive your error notification.

We will complete the investigation on your claims and we will credit you any funds that we are able to retrieve.

Any claims that you do not have chargeback rights will be your responsibility and not the credit union. You will need to work with the merchant(s) directly.

If you have any questions, please contact us.

Sincerely yours,

Central Operations
Card Services Division
HawaiiUSA Federal Credit Union



**BUSINESS DEBIT CARD
ERROR NOTIFICATION / LOST / STOLEN**

Accepted by: _____ Branch: _____

Business Name: _____ Account No. _____

Cardholder's Name: _____
Last First MI

Card No. _____ Expiration Date: _____ Hot Card Date: _____

Transaction Type: ATM POS Debit Was your card: Lost Stolen N/A

When did you determine your card was missing? _____
Date Time

When was the unauthorized transaction discovered? _____
Date

List all unauthorized transactions **(continue on Page 2 if necessary)**

Date	Merchant / Bank Name / Terminal ID	Amount

Has this loss been reported to the police? Yes No If yes, police report # _____

Please provide a **detailed** description of the events surrounding the unauthorized or disputed charges reported above.
(Use back of form if necessary)

The debit card was lost / stolen on _____ and the lost / theft was reported to HawaiiUSA Federal Credit Union on _____.

Certification

I, _____, certify under penalty of perjury that the above information is true and correct.

Cardholder's Signature Date

Supervisor's Signature (Credit Union) Date

**BUSINESS CHECK CARD
ERROR NOTIFICATION / LOST / STOLEN**

List additional unauthorized transactions

Date	Merchant / Bank Name / Terminal ID	Amount